## PRODUCT SAFETY RECALL



All BioPak's ByoCup Reusable Coffee Cups

## Sold at various retailers and cafes since January 2013 to September 2020

**Product Description:** 8oz and 16oz white reusable cups with green lid and band – BM-BCR-8-W and BM-BCR-16-W

**Defect:** The bottom of the cup may detach.

**Hazard:** If the bottom of the cup detaches while containing hot liquid, it can create a risk of burns or scalding to the user.

What To Do: Stop using the cup and return it to the place of purchase for a refund. Alternatively, consumers can contact BioPak to organise a refund.

**Contact Details:** Consumers can contact BioPak on 0800 246 725 (Mon-Fri, 9am-5pm) or at <u>care@biopak.com.au</u>

See <u>www.recalls.govt.nz</u> in New Zealand for product recall information